



## COVID-19 Announcement and Updates

### Dear Valued Patients,

At Loveland Family Dentistry we understand that during these unprecedented times there is much uncertainty and we want our staff members and patients to feel safe. As dedicated health care professionals, Dr Krause and her staff have continued to monitor the Coronavirus and how it is impacting our world. Our team has been trained and will adhere to or exceed the current standards for infection control as given to us by the CDC.

We will continue to practice the latest sterilization protocols, utilize single use disposable materials and use hospital-grade disinfectants while providing additional personal protective gear for our staff. We have also adjusted our appointment check-in protocol in order to ensure your health and safety.

Here are some of the important steps we are taking:

- Patients are asked avoid entering the building until they have completed a screening disclosure form and had their temperature taken by a team member. Our lobby remains closed at this time to encourage social distancing. Please phone or text the office to let us know that you have arrived for your appointment
- We ask that patient's friends or family wait in the car during the appointment whenever possible
- If you have a fever or answer one of our screening questions positively, we will need to reschedule your appointment
- Once you are cleared to proceed with your appointment, a team member will escort you into the building and directly to the treatment room. We have adjusted our traffic flow so that social distancing can be maintained
- Patients will be asked to rinse with an antiviral cytotoxic rinse prior to treatment
- As always, treatment rooms are disinfected with a hospital grade disinfectant between patients. All public areas such as restrooms are also disinfected after every use. Instruments are either sterilized with high heat steam sterilization or safely disposed of between patients.

Thank you for your understanding, cooperation and continued trust in us. Together we can keep everyone as safe and healthy as possible while continuing to provide the highest quality dental care.